

SMYLS4U

*Body*Mind*Spirit*

Massage & Bodywork by Jody Campeau

CANCELLATION POLICY

I understand that unanticipated events happen occasionally in everyone's life. In my desire to be effective and fair to all clients, and out of consideration for my time as your therapist, I have adopted the following policies:

24 hour advance notice is required when canceling an appointment. This allows the opportunity for someone else to schedule an appointment. If you are unable to give 24 hours advance notice you will be charged the **full amount** of your appointment. This amount must be paid prior to your next scheduled appointment.

If I need to cancel an appointment, I do so within 24 hours whenever possible. If an emergency arises and I cannot give 24 hours notice I will provide a 50% discount to your next session.

No-shows

Anyone who either forgets or consciously chooses to forgo their appointment for whatever reason will be considered a "no-show". They will be charged for their "missed" appointment and future service will be denied until payment is made.

Arriving late

Appointment times have been arranged specifically for you. If you arrive late, your session may be shortened in order to accommodate others whose appointments follow yours. Depending upon how late you arrive, as your therapist, I will then determine if there is enough time remaining to start a treatment.

Regardless of the length of the treatment actually given, **you will be responsible for the "full" session.** *Out of respect and consideration to other clients, and to me as your therapist, please plan accordingly and be on time.*

I have read the Cancellation Policy and I understand that I must give a 24 hour notice for any appointment that needs to be cancelled or rescheduled in order to ensure that I am not charged for the session.

Client or Guardian Signature

Date

